

# Communication Rx Transforming Healthcare Through Relationship Centered Communication

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"Composed of brief readable chapters richly illustrated with vignettes, Communication Rx offers practical guidance across a wide range of topics, ranging from the timeless fundamentals of communication and relationship skills to current state-of-the-art topics such as electronic records and culture and diversity. What's more, it goes well beyond patient-clinician relationships to look at communication on healthcare teams and

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organizational culture.

## **Communication Rx: Transforming Healthcare Through ...**

Communication is a two-way process and it can improve health diagnoses, treatment schema, patient compliance and success and other things. In the U.S., it may grab a healthcare professional's attention to note that good communications can reduce errors, which in turn can reduce malpractice risks and all the costly unpleasantness that follows.

## **Communication Rx: Transforming Healthcare Through ...**

A proven prescription for effective communication that will empower health professionals to deliver the highest quality care—from the Academy of Communication in Healthcare. Research shows that nothing impacts patient experiences more than the quality of communication. While beneficial, the latest in cutting-edge technology and techniques aren't enough to ensure the best possible care for patients.

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Nothing impacts healthcare experiences more than the quality of communication. Research clearly points to the benefit of better communication: more accurate diagnoses, fewer errors, reduced malpractice risks, better patient adherence to treatment, lower hospital readmission rates, reduced costs, increased satisfaction, and improved experiences for patients and providers alike—in other words, better healthcare outcomes.

## **Communication Rx: Transforming Healthcare Through ...**

The key to better healthcare outcomes is communication. Over the past four decades, the Academy of Communication in Healthcare has worked tirelessly with health systems, teaching

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communication skills that put relationships—between patients and providers, as well as among providers—at the center of care.

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ISBN: 9781260019742 1260019748: OCLC Number: 1005741747: Description: xvii, 239 pages ; 24 cm: Contents: Part I: The landscape --Chapter 1.Building the case for communication and relationships / Calvin Chou --Chapter 2.Communication and Patient Experience / Peter R. Lichstein

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